# CONNECTING THE WORLD'S LARGEST COMMUNITY OF FUNDS



### CONNECTING MARKETS, TRANSFORMING INVESTMENTS

At Calastone, we've made it our mission to reduce complexity, risk, and cost, enabling the industry to deliver greater value to the investor. We continuously seek innovative ways to automate and streamline the global investments marketplace, including mutual funds, ETFs and money markets, reducing frictional costs for the benefit of all.

When we were founded, we started to ask why so much value of an investment is lost during the process of investing. We found the industry burdened with inefficiency and manual processes, adding significant cost. We created our network, allowing for the first time digital connectivity for market participants across the globe, slashing costs and reducing risk. Today, Calastone is the largest global funds network.

#### Our solutions

We support a range of fund types – mutual funds, ETFs, money market funds and new fund structures, including tokenised funds, across their lifecycle so the industry can find efficiencies and ways to evolve their businesses in a scalable way. Ultimately, we create the space to innovate at scale so the industry can find ways to deliver greater value back to the end investor.

All of our solutions are powered by Calastone's unique technology, the DMI, which uses the latest mix of underlying technologies, to extend and drive the digital revolution in funds. This ensures the industry can continually evolve and strengthen through the introduction of new tools and services and ultimately enable a new generation of collective investment through tokenisation.

As the market becomes increasingly competitive and pressured, Calastone ensures that fund managers, administrators and distributors can operate in a fully automated environment, globally connected and frictionless.

#### **Seamless connectivity**

Regardless of role or location, we enable easy market access for clients across the globe, providing greater choice and value for the investor.

We make it our mission each day to ensure that our clients benefit from completely seamless and uninterrupted connectivity, so we are always on-hand to help, providing support worldwide. Our 24-hour support service is available in multiple languages and is always available when the markets are open.

Through our world-class operations and service teams we ensure clients benefit from a seamless onboarding experience and ongoing service.

Moreover, our proactive service monitoring enables us to avoid incidents by identifying issues before our clients do.

Our clients can operate with confidence as our continued investment in technology and business continuity practices ensure our network is resilient, reliable and functions at full capacity regardless of circumstance.



2 Calastone



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## OUR SOLUTIONS

#### **Digital Investments**

Our Digital Investments solution uses the latest technologies, including Distributed Ledger Technology (DLT), to enable fund managers to take a flexible approach in how they manufacture and distribute tokenised investment products. The solution follows a multi-year investment by Calastone as we apply DLT and tokenisation at all levels of a fund – trading, administration and distribution - unlocking meaningful improvements in operational efficiency and product innovation.

#### **ETFs**

Our ETF Servicing solution is a unique ETF administration platform created specifically for managing the full ETF lifecycle in the primary market. It combines market connectivity, the latest technologies and our unique microservice architecture to bring real-time processing and visibility to the order capture, management and settlement processes.

#### **Mutual Funds**

Our mutual funds solutions support the full lifecycle of a fund from trade to post trade. This includes order routing and settlement, transaction reporting, dividends information and fund portfolio transfers/re-registration.

#### **Money Market Funds**

Money Market Services enables money market fund portals and fund providers to connect to all their counterparties digitally. By enabling firms to automate all, or parts, of the investment process we are removing swathes of manual activity and the associated processing risks around trade placement, reporting and settlement to enable the industry to offer greater levels of investor safety and investment certainty.

## ABOUT CALASTONE

Calastone is the largest global funds network, connecting the world's leading financial organisations.

Our mission is to reduce complexity, risk and costs, enabling the industry to deliver greater value to investors. Over 4,500 clients in 56 countries and territories benefit from Calastone's services, processing over £250 billion of investment value each month.

Calastone is headquartered in London and has offices in Luxembourg, Hong Kong, Taipei, Singapore, New York and Sydney.



4.5k +

More than 4,500 clients process trades through our network.



40k

We operate in excess of 40,000 trading links.



56

We connect funds across 56 different countries and territories for truly global coverage.



£250bn

Processing £250 billion of investment value each month.

6 Calastone



## OUR OFFICES



London
Hong Kong
Luxembourg
New York

Singapore Sydney Taipei

## MAKING A DIFFERENCE

We are proud to be making a difference in the markets that we serve and recognise our duty to operate in a responsible, ethical and sustainable way. It's our aim to positively impact the markets and communities where we operate and the environment where we all live.

Calastone is at its core a network – connecting people and organisations around the world. We understand the power of a network, and how by working together, we can achieve more. We are committed to supporting our people, sharing ideas and leveraging our collective resources to make a difference now and in the future. Corporate Social Responsibility is at the heart of our business and built around our three CSR networks – Our People, Our Community and Our World.









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For further information please visit:

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